



Allianz Global Corporate & Specialty

CERTIFICATE OF EMPLOYERS' LIABILITY INSURANCE (a)

(Where required by regulation 5 of the Employers' Liability (Compulsory Insurance) Regulations 1998 (the Regulations), one or more copies of this certificate must be displayed at each place of business at which the policy holder employs persons covered by the policy)

Policy No: GBT004245250

Name of Policyholder: CSRM Outsourcing Ltd

1. Date of commencement of insurance policy: 20 March 2025

2. Date of expiry of insurance policy: 31 March 2026

We hereby certify that subject to paragraph 2:

1. the policy to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney (b); and
2. (a) the minimum amount of cover provided by this policy is no less than £5million (c); or
~~(b) the cover provided under this policy relates to claims in excess of [£] but not exceeding [£].~~



Signed on behalf of
ALLIANZ GLOBAL CORPORATE AND SPECIALTY SE
(Authorised Insurer)

Notes:

- (a) Where the employer is a company to which regulation 3(2) of the Regulations applies, the certificate shall state in a prominent place, either that the policy covers the holding company and all its subsidiaries, or that the policy covers the holding company and only the named subsidiaries.
- (b) Specify applicable law as provided for in regulation 4(6) of the Regulations.
- (c) See regulation 3(1) of the Regulations and delete whichever of paragraphs 2(a) or 2(b) does not apply. Where 2(b) is applicable, specify the amount of cover provided by the relevant policy.

Please address all correspondence to 27 Leadenhall Street, London EC3A 1 AA, UK.

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Allianz Global Corporate & Specialty is the UK branch operation of Allianz Global Corporate & Specialty SE, Königstraße 28, 80802 München, Germany.
Incorporated with limited liability.
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Company No. FC024389. Branch No. BR006950
Authorised by Bundesanstalt für Finanzdienstleistungsaufsicht

OUR SERVICE

It is Insurer's aim to provide the highest possible standard of service. If for any reason you are not satisfied with the service you have been given we would ask that you state your complaint in writing, in the first instance to the intermediary who arranged your insurance. Alternatively, you may contact the UK Entertainment Manager, Allianz Global Corporate and Specialty SE, Allianz House, 60 Gracechurch Street, London EC3V 0HR. Please quote policy details in any correspondence.

We will acknowledge receipt of your complaint within five working days and do our best to resolve your complaint within eight weeks. If we cannot we will let you know when an answer will be given.

If relevant under the terms of the Financial Ombudsman Service, we must respond to your complaint within eight weeks. Failing satisfaction, if you are a private person or your business has a turnover of less than EU2m or a charity with an annual income less than EU2m or a trustee of a trust with a net asset value of less than EU2m and you are a resident of England, Scotland, Wales or Northern Ireland, you may then approach the Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR, telephone 0300 123 9123, www.financial-ombudsman.org.uk or email complaint.info@financial-ombudsman.org.uk who will advise whether they are able to look into your complaint. An application to the Financial Ombudsman Service must be made within six months of being notified of our final decision about your complaint.